

### BROMLEY CIVIC CENTRE, STOCKWELL CLOSE, BROMLEY BRI 3UH

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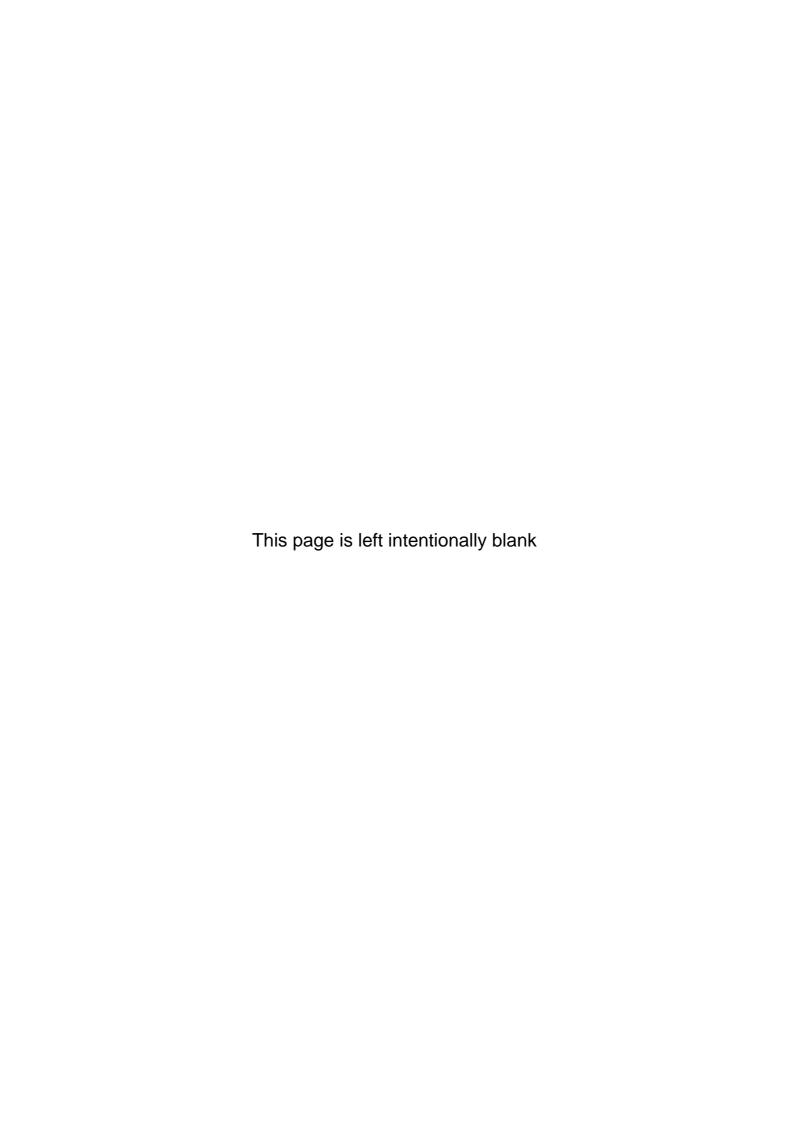
# CARE SERVICES PORTFOLIO HOLDER BRIEFING

# Meeting to be held on Tuesday 12 March 2013

#### QUESTIONS ON THE PORTFOLIO HOLDER BRIEFING

The Briefing comprises:

- 1 CARE SERVICES PORTFOLIO CONTRACT ACTIVITY UPDATE JANUARY JUNE 2013\_V1 (Pages 3 10)
- **2 WELFARE REFORM** (Pages 11 14)



# Agenda Item 1 Briefing CS12077

# **London Borough of Bromley**

**PART 1 - PUBLIC** 

Briefing for Care Services Policy Development and Scrutiny Committee
March 2013

# EDUCATION AND CARE SERVICES CONTRACT ACTIVITY REPORT - MARCH 2013 TO OCTOBER 2013

Contact Wendy Norman, Strategic Manager: Procurement & Contracts

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Chief Officer: Terry Parkin, Director of Education and Care Services

#### 1. **Summary**

- 1.1 Policy Development and Scrutiny (PDS) Committees are reviewing the contract registers and contractual activity of all portfolios. This report outlines current contractual activity in Education and Care Services (ECS) and sets out plans for activities to be undertaken between March and October 2013. This report covers all contracts for Children's and Adults' Social Care contracts. Education contracts are reported separately to the Education PDS Committee.
- 1.2 Appendix 1 provides detailed information about the history of each of 56 ECS contracts with a value of more than £200,000.
- 1.3 22 contracts are due to expire during the next six months. Commissioners have already considered the actions required as a result of the contracts which appear on the register and a programme of work is in place to ensure that pre-tender planning and procurement processes will be completed on time and reported as required. This work will result in a number of significant contract awards which will be reported to the Portfolio Holder and Executive as appropriate.

#### 2 THE BRIEFING

- 2.1 The Executive and Resources Policy Development and Scrutiny (PDS) Committee has recommended that the PDS Committee for each Portfolio reviews the contracts register associated with that portfolio. This report covers activity to be undertaken between March and October 2013.
- 2.2 Appendix 1 shows 56 ECS contracts with a value of more than £200,000. It also gives information about the history of each contract.
- 2.3 22 contracts are due to expire during the next six months. Commissioners have already considered procurement options and reported these to Members as appropriate. Action plans have been drawn up for all contracts and a programme of work is in place to ensure that pretender planning and procurement processes will be completed on time. This work will result in

a number of significant contract awards and/or extension requests which will be reported to the Portfolio Holder and Executive in accordance with financial regulations.

- 2.4 During this period, four new contracts which have been recently awarded following formal tender exercises are commencing. These are:
  - Healthwatch Bromley
  - Learning Disability framework for flexible support
  - Direct Payments payroll service
  - Family Group Conference Service for Looked After Children
- 2.5 Other tender exercises or extension requests, for contracts both above and below £200k, which will be progressed during this period are shown below.

Contract	Annual Value £000
Support services for Women fleeing Domestic Violence	300
Support services for Homeless Young People and Care Leavers	£438
Support services for Ex-offenders	£77
Public Health Contracts	To be determined
Extra Care Services	To be determined
Reablement Service	To be determined
Framework for Children's Residential Care Placements	To be determined
Services for Children and Young People with Mental III Health	To be determined
Learning Disabilities Supported Living schemes – Padua Road, Masons Hill, Copers Cope Road	To be determined

- 2.6 During this period the Procurement and Contract Compliance Team will be completing the annual fee negotiations with providers of residential and nursing home placements. This is an extensive piece of work covering 4600 placements.
- 2.7 On April 1<sup>st</sup> 2013 Public Health formally joins the Council. There are some 60 Public Health contracts which have in the first instance been extended for a period of one year. During 2013/14 recommendations for future procurement arrangements for these contracts will be reported to Members. There are also contractual arrangements with a total value of £14m contained within a longer term contract with Bromley Healthcare which will expire in March 2016. Officers are currently working with colleagues in Public Health and in other London boroughs in order to establish how to minimise the duplication of work across boroughs and maximise value in these contracts.
- 2.8 The contracts team has developed and adopted a work plan based on work arising from all contracts due to expire during the next three years. It also outlines the strategy to be adopted for commissioning, the responsible commissioner and key milestones. A traffic light mechanism is used to assess the current status of each project and any projects with red status are reported to fortnightly divisional management team meetings and quarterly to the

ECS Departmental Management Team. A red status to a project might be allocated for example when there is slippage in a project timeline resulting from an unexpected lack of interest from the market for a tender. Commissioners and Procurement and Contract Compliance staff implement recovery plans for projects with red status alerts in order to ensure that the department operates within financial regulations.

- 2.9 The Contract Compliance team is responsible for ensuring that all contracts are monitored. The level of monitoring undertaken is decided on the basis of a risk assessment which takes into account the vulnerability of users, previous performance, complaints, safeguarding issues raised and contract value. Monitoring is proportionate to the size of the contract and risk, therefore ensuring that resources are allocated appropriately. The team is also responsible for ensuring that regular performance information is received, analysed and reported to relevant commissioners and making regular visits to services to ensure that they are delivering high quality services at best value. The team also facilitates regular provider forums in order to engage with the supplier market.
- 2.10 The ECS Procurement and Contract Compliance Team leads for the Council on the roll out of e-procurement. E-tendering significantly reduces the officer time and resources spent on procurement exercises and the process has enabled the team to complete a high volume of procurement activity during the last two years. ECS has further developed the use of the e-tendering system for the process of getting quotations for lower value goods and services. This process is being embedded within all departments of the Council following a training roll out during September 2012 managed and delivered by ECS.
- 2.11 The ECS Procurement and Contract Compliance Team is working in cooperation with Corporate Procurement to look at the opportunities around joint contracting. Currently officers are working on a new framework for Supporting People services with Lewisham and Southwark. We are also working closely with the members of the South East London Procurement Group on ensuring the best value for residential placements, both for adults and children.

#### 3 FINANCIAL AND LEGAL IMPLICATIONS

- 3.1 There are measures in place to ensure that savings that can be made through procurement processes are identified. All new contract awards where the value exceeds current value less 25% are considered by a Council wide Officer Procurement Board and an officer / Member steering group.
- 3.2 Procurement and Contract Compliance work is carried out in accordance with the Council's Financial Regulations and Procurement Rules. Where appropriate procurement exercises are undertaken in accordance with European Union regulations.

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	Department	Contract Name	Suppliers	Duration Months	Duration Years	End Date (inc extension)	Original Contract Total Value £	Original Annual Contract Value £	No of Waivers	Value of Contract Waivers Approved	No of Variations / Extensions	Value of Variations / Extensions	2012/13 Budget £	2012/13 Projected £	Cost Difference £	Comments
Contract- 025946	Adult and Community Services - Learning Disabilities	Shaw Trust Supported Employment	Shaw Trust Ltd	36	3.00	05-Jul-13	£1,275,000	£425,000	Original contract 1/4/04 to 31/3/09 with option to extend 2 yrs. New contract 6.7.10 at reduced annual price of £425,000		Extension 1 yr 2007/8 and further year 2008/9.			£425,000.00		Exec agreed new contract with improved service spec and reduced price. Tendering started in 2010 not completed because of implications for clients employed by Shaw Trast if a new provider hat to establish new business opportunities. We are currently reviewing all employment schemes in order to align with changes in strategic commissioning infentions.
Contract- 031303	Adult and Community Services - Learning Disabilities	Keyring Floating Support Learning Disabilities	Keyring	36	3.00	31-Mar-13	£263,747	£84,405	On 17.11.09 ACS PDS approved award of 3 yr contract from 1.4.10			Variation 21/11/11 reducing costs and places. 2011/12 value £84,405 and 2012/13 value £80,905.	£80,905.00	£80,905.00		On 17.11.09 ACS PDS approved award of 3 yr contract from 1.4.10 with the option to extend for 2 years. Approval is currently being sought to extend for 1 year until 31 March 2014.
Contract- 030579	Adult and Community Services - Learning Disabilities	Bromley Mencap Jobmatch - Learning Disabilities	Bromley Mencap	36	3.00	30-Sep-13	£258,942	£86,314	Origingal contract 1/4/04 to 31/3/07 with option to extend up to 2 yrs.	Waiver 1/4/09 to 30/9/10 £126,560 and further from 1/10/10 to 30/9/13 £258,942. Total value of waivers and extensions £688,842		Extension 1 yr 2007/8 £151,670, and further year 2008/9 £151,670.		£86,314.00		We are currently reviewing all employment schemes in order to align with changes in strategic commissioning intentions.
Contract- 033709	Adult and Community Services - Learning Disabilities	Elizabeth Fitzroy Supported Accommodation Learning Disabilities	Elizabeth Fitzroy Support Service	24	2.00	31-Mar-13	£239,862	£119,931		15 months from 1.4.09 - £147,987; 9 months from 1.7.10 - £89,479; 2yrs from 1.4.11 - £239,862. Total since 1.4.09 = £477,328.				£119,930.00	0	Proposed pourement route is being reported to Care Services PDS.
Contract- 017803	Adult and Community Services - Mental Healt	Section 31 Agreement for the Exercise of Mental th Health Function - LBB and Oxleas	Oxleas NHS Health Trust	240	20.00	30-Nov-24	£32,009,000	£1,570,450					£1,478,550		75000	75k saving identified for 2012/3 and an additional 75k saving for 2013/4
Contract- 025418	Adult and Community Services - Mental Healt	Bromley Mind Community Wellbeing Services (day Centres)	Bromley MIND	60	5.00	31-Mar-15	£775,980	£155,196	Contract awarded following tender			1st extension to 2015 - taking a 75k pa efficiency saving starting 13/14	£230,196	£230,196		The contract was extended until 31 March 2015 to provide the stability needed to implement the savings which have been agreed.
Contract- 033490	Adult and Community Services - Older People	Mission Care Nursing EMI oPMH - Older People	Mission Care	21	1.75	01-Jan-13	£3,613,995	£1,314,180	Exec report 29/9/10			Current contract provides for 1 year extension to 31/12/13	£996,900	£996,900		Tender advertised wic 138/12, but following poor response Executive gave approval to negotiale a new contract on 24/10/12 Contract negotiated and commenced 2/11/13
Contract- 016165	Adult and Community Services - Older People	Mission Care Nursing PF - Older People	Mission Care	84	7.00	01-Jan-13	£3,102,450	£620,490	Tendered 2005			On 16/6/10Exec approved contract extension for 2 yrs until Jan 2013				Tender advertised wid: 13/8/12, but following poor response Executive gave approval to negotiate a new contract on 24/10/12. Contract negotiated and commenced 2/1/13.
Contract- 016094	Adult and Community Services - Older People	Age UK Strategic Partnership	Age Concern Bromley	84	7.00	31-Mar-17	£1,145,750	£114,575	On 91200 Executive approved Strategic Partnership arrangement from 1.4.10 for 7 yrs with provision for 3 yr extension				£129,950.00		-£15,375 - Budget provides for uplift, but provider has agreed to forego inflation increase.	
Contract- 025859	Adult and Community Services - Older People	Age Concern Ravensbourne Bertha James Day Opportunities	Age Concern Ravensbourne	33	2.75	31-Mar-13	£825,255	£220,068	Last tendered in 2003. Walver for 3 year contract with provision for 2 year extension in 2005. Executive approved negotiation of new contract for 2 yrs with provision for 1 yer extension on 9/12/09.			2 yr extension in 2008 following service review and benchmarking. Extension from 1/7/12 to 31/3/13 to allow for review of commissionin g arrangements.	£240,960.00		-£20,892 - Budget provides for uplift, but provider has agreed to forego inflation increase.	Procurement approach and commissioning strategy approved by Executive on 6/02/2013. Block contract will end on 31/3/13, with transition arrangements for legacy users.
Contract- 025857	Adult and Community Services - Older People	Age Concern Orpington s Saxon Day Opportunities	Age Concern Orpington	33	2.75	31-Mar-13	£606,086	£161,623	Last tendened in 2005. Whicher for 3 year contract with provision for 2 year extension in 2005. Executive approved regolation of new contract for 2 yes with provision for 1 yer extension on 9/12/09.	Nativer 2005: £262.036; £2615-sion 2009: £211,340; waiver 2010; £323,626; £2410; 17/12; £121,218. Total waivers and extensions: £1,162,220.		2 yr extension in 2008 following service review and benchmarking. Extension from 1/7/12 to 31/3/13 to allow for review of commissionin g arrangements.	£173,280.00		-£11,657 - Budget provides for uplift, but provider has agreed to forego inflation increase.	Procurement approach and commissioning strategy approved by Executive on 6/02/2013. Block contract will end on 310/13, with transition arrangements for legacy users.

Part																
Part										Last tendered in 2003. Waiver for 3 year contract with provision	Waiver 2005: £505,890; extension 2008: £369,600; waiver	Variation from 2 yr extension £175	5,940.00 £152	2,102.00	£23,838 -	Procurement approach and commissioning strategy approved by Executive on 6/02/2013. Block
Part										new contract for 2 yrs with provision for 1 yer extension on	and extensions: £1,369,821.	places from 75 following		- 1	provides for	contract will end on 3 i/3/13, with transition arrangements for regacy users.
Part										9/12/09.		to 60 and service review		į.	uplift, but	
Part																
Procession   Pro	Contract	Adult and Community	Age Concern Penge/Anerley	Ann Concorn								to £152101.60 Extension from			forego	
Part	025856	Services - Older People	Melvin Hall Day		33	2.75	31-Mar-13	£418,281	£152,102			1/7/12 to		- 1	inflation	
Column			Opportunities									allow for		ľ	ilicrease.	
Part																
Part												commissionin				
Part												arrangements.				
Part										Last tradered in 2002. Weigns for 2 years are trade with any delay	Maine 2005, C205 740, automic 2000, C240 770, university	2	2 220 00 0440	220.00	C11 001	Description of Control
Part										for 2 year extension in 2005. Executive approved negotiation of	2010: £220.478: extension 1/7/12: £82.679. Total waivers	in 2008	2,230.00 £110			contract will end on 31/3/13, with transition arrangements for legacy users.
Part										new contract for 2 yrs with provision for 1 yer extension on	and extensions: £817,654.	following			provides for	
Part										9/12/09.		service review			uplitt, but provider has	
Part															agreed to	
Part	Contract-	Adult and Community	Age Concern Bromley Day	Age Concern	22	2.75	21 Mar 12	£412 206	£110.220			Extension from		1		
Part	025855	Services - Older People	Opportunities St Edwards	Bromley		2.70	01 100	2410,000	2110,200			31/3/13 to		l li		
Column   C																
Part of Company   Part of Co																
Part of Company   Part of Co												g				
Control   Cont												arrangements.				
Control   Cont	Contract	Adult and Community		Alzhoimor's								£87,	7,231.00 £87	,231.00		Procurement approach and commissioning strategy approved by Executive on 6/02/2013. Block
Control   Cont	027421	Services - Older People			36	3.00	31-Mar-13	£261,694	£87,231							contract will end on 31/3/13, with transition arrangements for legacy users.
Part			Bromley Women's Aid							Went to exec			318000	318000		Contract will be reviewed in spring 13
March   Control   Contro	031828	Services Domestic	Women's Refuge Domestic		48	4.00	31-Dec-14	£954,000	£318,000							
Part		Violence	Violence							Contract awarded following tender		PDS report f	£272 209	272209		
Part				ECHG												
Contract		Adult and Community	Riverside ECHG Supported		60	F 00	20 1 44	C4 F02 002	C070 000			extension				
Common   C	1563	Homeless	Accomodation Homeless		60	5.00	30-Juli- 14	£1,503,063	1272,209							
August   Control   Contr																
Control   Cont										Contract awarded following tender		F334	4 600 00	334600		Procurement exercise in progress. Contract award will be requested in June 2013
Authorization		Adult and Community Services Tenancy	Affinity Sutton Tenancy		42	3.50	30-Sen-13	£1 041 900	£334 600				.,			
Part	025848	Sustainment	Support					2.,2,222								
Act										Tendered 2005			7,180.00 £927	7,180.00		
Contract C												ation approved				
Common   C	Contract-	Adults & Community	Mission Care Intermediate	Mission Care	96	8.00	29-Nov-13	£6.881.032	£900.458							A Gateway report was considered by the Executive on 6/2/13. The procurement process will
Commands   Authority   Commands	016166	Services - Contracts	Care - Older People					,								be led by the CCG.
Addit & Community   Contract												30/11/13				
Author										Original contract approved on 17th June 2009 by the Executive		1 yr extension 1,0	040,000 1,0	40,000		
Community   Comm																
Section   Contract												and further				
Contract				Avanuar Trust	40	4.00	21 Jun 12	64 160 000	61 040 000			year on 7/3/12				
Contract	022393	Services - Contracts	Swingfield Court	Aveilues IIust	40	4.00	21-0011-10	24,100,000	£1,040,000			authority to				
Contract																
Contract.  Adds & Community 1035663  Services - Contracts.  Adds & Community 1035663																
Contract- Adults & Community Contract- Contract- Adults & Community Contract- Adults & Community Contract- Contract- Adults & Community Contract- Contract- Adults & Community Contract- Cont																
Contract—Adults & Community Contract—Contract—Adults & Community Contract—Adults & Community Contract—Adults & Community Contract—Adults & Community Contract—Adults & Community Contract—Contrac										On 9/12/09 Executive approved Strategic Partnership arrangement from 1.4.10 for 7 yrs with provision for 3 yr	(fins from contract)	£28 (adu				
Addit & Community Display Services - Contracts Display D											(·g- ·-···				services) -	
Services - Contracts   Pertnership   Services														ļ!	Budget provides for	
Contract	Contract-	Adults & Community		Carers Bromley	84	7.00	31-Mar-17	£4,023,931	£402,393						uplift, but	
Contract. Adults & Community O2294  Contract. Adults & Community O2296  Contract. Adults & Community O2296  Contract. Adults & Community O2297  Contract. Adults & Community O2297  Contract. Adults & Community O2298  Contract. Adults & Community O2299  Contract. Adults & Community O	023003	Services - Contracts	r arurer strip													
Contract																
Contract   Adults & Community   Contract   Adults & Community   Contract   Adults & Community   Contract   Contract   Adults & Community   Contract   Co														ļ	inflation	
Contract- Adults & Community   Services - Contracts   Contract   Services - Contracts   Contract   Services - Contracts   Contract   Services - Contract	-			<b> </b>				<del>                                     </del>		Contract awarded in 2011 following tender		11/12	2 actual This	depends	murease.	
Services - Contracts										_		was	on vo			
Contract- 22394  Avenues Trust support at 213 Wishmore Road  Avenues Trust support at 22392  Avenues Trust support at 22395  Services - Contract- Adults & Community 22395  Avenues Trust support at 23 Wishmore Road  Avenues Trust support at 248 Avenues Trust support at 259,000 E1664,000  Avenues Trust support at 259,000 E27,000 E1780,000  E1664,000  Avenues Trust support at 259,000 E287,000 E1880,000  E1664,000  Avenues Trust support at 259,000 E287,000 E287,000 E1880,000  E1664,000  E1664,0				Mears care I trl	60	5.00	24-Mar-16	£3.112.571	£444.653			E413 This	o,559.21. usag	ч.		
Contract- 022394 Adults & Community 022395 Adults & Community 02396 Adults & Community 02397 Adults & Commu	033683	Services - Contracts	Crown Meadow Court					,	,,							
Contract- 022394 Adults & Community 022392 Adults & Community 022393 Adults & Community 022394 Adults & Community 022395 Services - Contracts Contract- 022395 Adults & Community 022396 Adults & Community 022397 Adults & Community 022396 Adults & Community 022397 Adults & Community 022398 Services - Contracts 022398 Advenues Trust support at 23 Widemore Road Adults & Community 022396 Adults & Community 022397 Adults & Community 022398 Services - Contracts 022398 Advenues Trust Support at Lancaster House  Contract- Contracts 022398 Avenues Trust support at Lancaster House  Contract- Contracts 022395 Adults & Community 022396 Adults & Community 022396 Adults & Community 022397 Advenues Trust Support at Lancaster House  Contracts 022398 Avenues Trust support at Lancaster Adults & Community 022397 Advenues Trust Support at Lancaster Contracts Contra																
Contract- 022394 Adults & Community 022394 Avenues Trust support at 213 Widmore Road  Avenues Trust  Avenues Trust  Avenues Trust  Avenues Trust support at 187/14  Contract- 022392 Services - Contracts  Contract- 40418 & Community 022392 Services - Contracts  Avenues Trust support at 1 on 248/91 to 2 year change location provision  Avenues Trust support at 1 on 248/91 to 2 year change location provision  For the Elms approval will be sought for an extension to maintain consistency of care provision  For Brosse Way  Way  Way  Way  Way  Way  Way  Way				1				1		Original contract approved on 17th June 2009 by the Executive		1 yr extension 41	16,000 41	6,000		
Contract- 022344  Adults & Community O22342  Contract- 022342  Contract- 02342  Cont												approved by				
Contract   Adults & Community   Services - Contracts   Adults & Community   Services - Contracts   Adults & Community   Services - Contract   Services - Contract   Adults & Community   Services - Contract   Adults & Community   Services - Contract												and further				
Services - Contracts   213 Widmore Road   213 Wid			Avenues Trust support at	A	40	4.00	40 1 40	CO 000 000	C446 000							
Contract- 022392 Contract- 022393 Contract- 02393 Contract- 02	022394	Services - Contracts	213 Widmore Road	Avenues irust	48	4.00	19-Jun-13	2,2,080,000	1416,000			authority to				
Contract- 022392 Services - Contract- 022392 Contract- 022392 Services - Contract- 022392 Services - Contract- 022393 Services - Contract- 022395 Services - Contract- 022						1						extend for final				
Contract 22392 Services - Contracts 40/stls & Community October 10 Services - Contracts 40/stls & Community October 10 Services - Contract 40/stls & Community October 10 Services - Contracts 40/stls & Contract 40/stls & Contract 40/stls & Contract 40/stls & Contract 40/stls & C																
Contract   Adults & Community   MCCH Support at Lancaster   Muse   Earn   Advances   Contract   C																
22392 Services - Contracts 40use Lid 60 5.00 10-Jan-15 £1,780,194 £356,039  Contract-	Contract	Adults & Community	MCCH Support at Lapsaster	MCCH Society	1	1				Contract awarded following tender	None	None None to date. £357	7,000.00 £357	7,000.00		
Contract- 102395 Contract- 10396				Ltd	60	5.00	10-Jan-15	£1,780,194	£356,039			provides for 2				
Contract- Contra				-				ļ		Controller formulation and by Dedfills Hall 2001 1		yr extension	10,000	0000		
Contract- Adults & Community 022395   Advenues Trust support at 1022395   Services - Contracts 1 The Elms and Brosse Way 1 Services - Contracts 1 The Elms and Brosse Way 1 Th										2008 approved by Portfolio Holder on 22 April		change location extension until	10,000 41	0,000		Control Character and will be a sought for an artist of the control of the contro
1022395 Services - Collaboration   For Brosse Way the scheme will be put to the Framework for future service provision.	Contract-	Adults & Community	Avenues Trust support at	Avenues Trust	60	5.00	30-Sep-13	£1,664.000	£416.000			from Kings Hall 30/9/13				during the move to 44 Bromley Road.
7/9/11	022395	pervices - Contracts	ine cims and Brosse Way													For Brosse Way the scheme will be put to the Framework for future service provision.
								]				7/9/11				

Contract- 049355	Adults & Community Services - Contracts	Sanctuary Care Services in Regency Court	Sanctuary Care	48	4.00	31-May-16	£1,622,272	£405,568	Contract awarded following tender			£405,568	This depends on volume of usage.		
Contract- 048382	Adults & Community Services - Contracts	Brook Street Specialist Dementia Domiciliary Care Services	Brook Street UK Ltd	60	5.00	26-Aug-17	£1,413,380	£282,676				124,800	This depends on volume of usage.		
Contract- 049356	Adults & Community Services - Contracts	Sanctuary Care Services in Sutherland Court	Sanctuary Care	48	4.00	30-Jun-16	£1,371,484	£342,871	Contract awarded following tender			£342,871	This depends on volume of usage.		
Contract- 049202	Adults & Community Services - Contracts	Always Caring Domiciliary	Always Caring	60	5.00	26-Aug-17	£1,264,258	£252,852							Interim contract to allow transfer of clients to other providers.
Contract-	Adults & Community Services - Contracts	Bromley Mind Dementia Day Opportunities	Bromley MIND	36	3.00	31-Mar-13	£1,232,253	£410,751				£410,751.0	0 £410,751.00		Procurement approach and commissioning strategy approved by Executive on 6/02/2013. Block contract will end on 31/3/13, with transition arrangements for legacy users.
020000	OUTTOOD CONTROLS			36	3 (including extension)	31/03/2015 (including	£525,000 (including	2012/13: £220.000	Before 2008 SLA Waiver agreed by Executive because no other provider On 14/12/11 Executive agreed 2 yr contract from 1.4.12,		1/11/08 to 31/10/11 plus	£220,0	00 £220,000		New contract includes agreed savings.
Contract- 017680	Adults & Community Services - Contracts	Bromley Citizens Advice Bureau Core Funding General Advice Service	Citizens Advice Bureau		extension)	extension)	2014/15 extension)	£220,000 2013/5: £160,000 2014/5: £145,000	provision for 1 yr extension including agreed savings.		extension for 2 yrs				
	Adults & Community Services - Contracts	Community Options - MH Flexible Support	Community Options Ltd	36	3.00	31-Oct-15	£1,200,000	£400,000	Contract awarded following tender	None	None	£400,000	This depends on volume of usage.		
									Contract awarded following tender	None	None	None to date. £358,700.0	0 £358,700.00		
Contract- 030542	Adults & Community Services - Contracts	Devonshire Road Supported Living Scheme	Southside Partnership	36	3.00	10-Oct-13	£1,076,100	£358,700				Contract provides for 2 yr extension			
Contract- 035950	Adults & Community Services - Contracts	Avenues Trust Amplio House	Avenues Trust	36	3.00	31-Aug-14	£1,049,899	£349,966	Contract awarded following tender	None	None	None to date. £349,966.0 Contract provides for 2	0 £349,966.00		
									Contract awarded following tender	None	Variation 27/9/11 increasing	yr extension Contract £348,377.0 provides for 2 vear	0 £348,377.00		
											weekly costs from £1,654.60	extension.			
	Adults & Community Services - Contracts	Southside 182 Crofton Road	Southside Partnership	36	3.00	11-Sep-14	£1,045,131	£348,377			to £1674.89 for each of 4				
											clients. Still within cost				
											reported to				
									Contract awarded following tender	None	Executive. None	None to date. £338,718.0	0 £338,718.00		
035948	Adults & Community Services - Contracts	Southside 173 Crofton Road	Southside Partnership	36	3.00	25-Apr-14	£1,016,154	£338,718				Contract provides for 2 yr extension			
Contract- 049203	Adults & Community Services - Contracts	Daret Domiciliary Care	Daret Healthcare	60	5.00	26-Aug-17	£837,395	£167,479							Interim contract to allow transfer of clients to other providers.
	Adults & Community Services - Contracts	Family Mosaic - Support at Padua Road	Family Mosaic	27	2.25	30-Jun-13	£780,750	£347,000	Initial contract from 1.4.11 to 31.3.12 agreed by ACS Portfolio Holder Jan 2011, Further contract agreed by ACS PDS on 19.6.12 until 30.6.13.				0 £346,578.00		Extension to allow service to be tendering through the newly developed Learning Disability Framework. Procurement exercise in progress.
Contract- 025419	Adults & Community Services - Contracts	Rethink Mental Health - Advocacy Gen & IMHA Services	Rethink	36	3.00	31-Mar-13	£661,485	£132,297	Contract awarded following tender			LBB liabliti is £68,330	us buoget		Joint service between LBB and CCG, each pays directly. Delegated authority to extend was granted by the Executive on 13th January 2010.
Contract- 035339	Adults & Community Services - Contracts	One Support Young People accomodation based support	One Housing Group	24	2.00	31-Aug-13	£637,608	£318,804	Awarded under the Lewisham/Southwark framework agreement			£343,616.0	0 £343,616.00	-£24,812.00	Oontract award did not include all contract expenses - office rental. This is now included. Gateway review in progress.
Contract- 016229	Adults & Community Services - Contracts	OLM Systems Ltd Social Group Information System	OLM Systems	155	12.92	31-Mar-19	£572,117	£169,033	0		00-Jan-00	0 £169,100.0	0 £169,034.00	-£66.00	Annual Application maintenance and technical support
010229	Services - Contracts	Group information System	Liu						3 yr contact from 1.4.2005 extended to 31.3.2010. Six month			£160,300.0	0 £155,271.00		
									waivers from 31.3.10 to 30.9.11 pending uncertainty on corporate funding. On 14.12.11 Exec agreed 2 yr extension from 1.4.12 to					Budget provides for	
Contract- 033500	Adults & Community Services - Contracts	Community Links Bromley Core Funding and Volunteer	Community Links - Bromley	36	3.00	31-Mar-14	£465,813	£155,271	allow consideration of competitive tendering.					uplift, but provider has	
033300	Services - Corillacis	Centre	Links - bronney											agreed to forego	
														inflation increase.	
Contract-	Adults & Community	Community Options Supporting People MH	Community						Tendered in 2009. 3 yr contract with option to extend until 31.3.14			2 yr extension £81,7 1.4.12 to	8 £81,718		
018079	Services - Contracts	Supported Accommodation Bagshaw House	Options Ltd	60	5.00	31-Mar-14	£408,590	£81,718				31.3.14 £163.436			
Contract- 048773	Adults & Community Services - Contracts	MCCH - Goldsmiths Close	MCCH Society	33	2.75	10-Jan-15	£399,000	£133,000	Contract agreed by ACS PDS on 19.6.12 until 31.1.13 with provision for extension up to 2 yrs.				0 £132,540.00		
Contract-	Adults & Community		Liu						provision for extension up to 2 yrs.				This depends		
	Services - Contracts	SweetTree Spot Dom Care Services	Sweet tree	60	5.00	26-Aug-17	£346,040	£69,212	None - new contract			£69,212	on volume of usage.		Spot specialist contract
Contract-	Adults & Community	BHCCA St Marks PCC	Biggin Hill Community	360	30.00	09-Oct-31	£322 500	£17 661				£57,7	£57,760	(	We lease the hall from Diocese of Rochester, and sublet to BHCCA, with provision to end the lease if the day care contract ends.
016177	Services - Contracts	(Lease) - Older People	Care Association	360	30.00	09-001-31	1.322,500	117,001							
									Contract awarded following tender			11/12 actua	This depends on volume of		
Contract-	Adults & Community	Hanover Housing - Housing Related Support in Crown	Hanover Housing	60	5.00	24-Mar-16	£295,786	£42,255				£15,044.30 This	usage.		
033714	Services - Contracts	Meadow Court	Association	00	3.00	£4*iviai*10	2250,100	.42,203				depends or			
												volume of usage.			
Contract-	Adults & Community	Redbridge Community Housing Ltd (RCHL) Direct	Redbridge Community	24	200	31-Jul-14	£245 670	£122 835	Awarded following teder			£170,3	O This depends on volume of		
048381	Services - Contracts	Payment Support Services	Housing Ltd (RCHL)		2.00	-1 001 17	2240,070						usage.		
	Adults & Community	Sunnyside - Dunstonian	Sunnyside Domiciliary	19	1.58	31-Aug-13	£210,000	6140.000	Contract agreed by ACS PDS on 19.6.12			£140,000	£140,000		Proposed pourement route will be reported to Care Services PDS.
048770	Services - Contracts	Court	Support Services Ltd	19	1.00	51-Muy-13	2210,000	£ 140,000	Curriatic agreed by ACS PDS UII 19.0.12			£ 140,000	£ 140,000		r roposed publicanient route will be reported to Care Services PDS.

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	Education and Care Services_Children's Social Care	CAMHS	Oxleas NHS Health Trust	11	0.92	31-Mar-13 (now extended to 31- Mar-14)			Three. All exemptions approved by the Portfolio Holder with POS Southly. An one year contract was awarded via exemption for 2011/10.2 This replaced the previous arrangement of funding Ocleas via PCT as part of a poded funding arrangement. A one month spot purchase was awarded for April 2012. This was put in place pending approval of the substantive contract for 2013. An eleven month (May 2012 to Mar 2013) contract was awarded via exemption for 2017/31. The service is under review with Commissioning Intentions for the future of the service reviewed at the December Cars Services POS.			398000 1 (2013/14)	398000	398000	The full amount for 2012/13 is made up of 2364,833 as per the contract value quoted plus the value of the spot purchase for April 2012 of 23,167. A one year extension to the contract was 0 approved by Can Services PDS in December 2012.
	Education and Care Services_Children's Social Care	CAMHS Support	Bromley Y	36	3.00	31-Mar-14	£294,216.00		One. A three year contract was awarded via exemption commencing April 2011, approved by the Portfolio Holder following PDS scrutiny. The future service requirements formed part of the overall review of CAMHS provision with Commissioning Intentions reported to Care Services PDS in December 2012.	£294,216 (whole life value)		0 0	0 98072	98072	NA NA
	Education and Care Services_Children's Social Care	Step Up To Social Work Project	Goldsmith's College	24	2.00	31-Aug-13	£280,000.00	£140,000.00	One. Contract awarded via exemption as no other providers deliving course in London region.	28000	0 None	None.	£140,000.00	£140,000.00	N/A
	Education and Care Services_Children's Social Care	Counselling and Advice for Children	Bromley Y	36	3.00	31-Mar-13 (now extended to 31- Mar-14)	£264,831.00		At least one. This contract originally commenced in 200506 for is three year contract. It is not clear whether this was awarded is lander or via exemption at that time. The contract was extended for a further two years. A new three year contract was awarded via exemption commencing April 2010, following approval from the Portfolio Holder and PDS scottlyr. The future service requirements formed part of the overall review of CAMHS Services PDS in December 2012.	2005/06 to 2009/10: E441,385, 2010/11 to 2012/12: E284,831, Total = £706,216		88277 1 (2013/14)	88271	88277	Approval has been given at December 2012 Care Services PDS to extend the contract for a 0 further year to also with CCG commissioning timescales for CAMHS.
	Education and Care Services_Children's Social Care	Post 16 Learner Tracker and Transition Support	of Kingston	9	0.75	31/03/2013 (plus one year extension option - 31/03/2014		£140,000.00	This contract has been awarded via exemption for the periods 2008 to 2011, 20112 to 2012 and the current contract. Approval for exemption has been sought from Executive and Education PDS as part of an agreement between six South London Boroughs to pool funds for RBK to deliver this service on their behalf.	166900	0 None	None.	£140,000.00	£140,000.00	Upurmer year to align with LLLs commissioning smescales for LAMHS.  An extension currently under negotiation. This is likely to be a significantly reduced service with an annual contract value below £100k.
	Education and Care Services_Children's Social Care	Young Offenders Intensive Surveilleance & Supervision	NACRO	24	2.00	31-Mar-13 (now extended to 31- Mar-14)	£213,000.00	£71,000.00	One. Contract awarded via exemption due to specialist nature of provision.	21300	0	1 71000 (2013/14)	£71,000.00	£ 71,000.00	Extension option of one year approved at Education PDS January 2013.
48680	Education and Care Services_Children's Social Care	Family Support Service	Bromley Welcare	12	1.00	30-Sep-13	£200,000	£200,000	1 - approved by Education Portfolio Holder October 2012	£200,000	0	£0	£200,000	£200,000 £0	N/A
	Education and Care Services_Children's Social Care	Family Group Conference Service	Galton Associates	36	3.00	31-Mar-16 (with option to extend for a further two years:31-Mar- 18	£280,000	£56,000	0	£0	0	£0	N/A	N/A £0	Contract commences in 2013/14

# Agenda Item 2

CS12072

#### LONDON BOROUGH OF BROMLEY

#### PART 1 - PUBLIC

# Briefing for Care Services Policy Development and Scrutiny Committee 12<sup>th</sup> March 2013

#### UPDATE ON THE IMPACT OF THE WELFARE REFROM CHANGES

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## 1. Summary

1.1 The report provides an update on the work currently being undertaken in Bromley to prepare for the welfare reform changes that come into force in April 2013.

#### 2. Briefing

2.1 The two key changes taking place in April 2013 are:

#### **Benefit Cap**

From 15<sup>th</sup> April 2013 a limit will be placed on the amount a working age household can receive in total benefits. The benefits cap will be set at £350/week per week for singles & £500 per week for a couple/family. Households who are in receipt of working tax credit or disability living allowance are exempt.

The personal allowance is protected, meaning that any shortfall is taken from the housing element of their benefits.

In December 2012, the Government announced its intention to delay implementation of the benefit cap until summer/autumn 2013, with only 4 'pathfinder' boroughs to now launch in April 2013: Bromley, Croydon, Enfield and Haringey.

The four boroughs are working together with London Councils, the DWP and JCP to project management the implementation of the benefit cap in those 4 boroughs from April 2013.

#### **Social Housing Size Criteria**

Social housing tenants of working age will see reductions in the amount of their rent that is eligible for housing benefit:

- o 14% for underoccupancy by one bedroom
- o 25% for underoccupancy by two or more bedrooms

Households who are in receipt of working tax credit are exempt.

#### 2.2 Potential Impact/Numbers Affected:

Work has been undertaken across the DWP, Council and housing associations to identify those households affected by the benefit cap and social size criteria:

2.2.1 Benefit Cap: Data cleansing of the latest DWP claimant scan has identified 302 households affected by the benefit cap. A further 26 households placed in temporary accommodation have been identified as affected by the cap but not included on the original scan.

#### Of the above households:

- The amount of benefit reduction ranges from £0.13 to £400.23 per week
- 57 households are placed in temporary accommodation, facing a combined total weekly shortfall of £11,222 (this reduction will be a rental loss for temporary accommodation increasing the already growing budget pressure for this accommodation)
- 29 households are currently facing eviction from private rented sector accommodation with open or accepted homeless applications and are awaiting placements into temporary accommodation. The total combined weekly reduction is £2,831 which will again show as a rental loss for temporary accommodation.
- 29 private rented sector tenants will see their benefits reduced by more than £50 per week, and 18 by more than £100 per week. A significant proportion of these households already have a shortfall in their rent following the reduction of the local housing allowance rates fro 50 to 30 percentile last year.
- 27 social housing tenants will see their benefit reduced by more than £50 per week, and 12 more than £100 per week
- 2.2.2 Bedroom Size Criteria: Data analysis with housing associations has to date identified in the region of 2,500 tenants (1,492 within Affinity Sutton stock) likely to be affected by the social size criteria.
- 2.3 Work is underway to better understand the profile of those affected including identifying foster cares (5) and those in adapted accommodation who are likely to require assistance via discretionary housing payments to enable them to remain in their home. This work will also identify any tenants who should be exempt.
- 2.4 There is obviously still much speculation about the level & extent of impact of welfare reform, but it is undisputable that the changes will have a profound and disproportionate impact on housing affordability in London, which in turn could result in implications across local government services, in particular housing, children and adult social care and education
- 2.5 The work being undertaken therefore aims to gain a more comprehensive understanding of the potential implications in order to enable these to be best managed to mitigate any resultant negative impacts.

## 2.6 Work being undertaken:

There have been a number of challenges to overcome in preparing for and implementing the changes:

- o Understanding the volumes, resources and local needs
- o Reviewing provision, levels and funding
- Data sharing between the local authority, DWP and housing associations
- Adopting multi-agency/partner approach to the delivery of services
- Developing a coherent customer journey/messaging and seamless service across agencies
- No standard model new system process and IT which cannot be fully tested until go live
- o Handling 'fall out'
- Supporting claimants needs
- Distribution of the discretionary housing payment.

#### 2.8 The benefit cap pathfinder:

Extensive work is being undertaken in preparation for being one of the 4 pathfinder authorities for the benefit cap. This has included:

- Work to try and ensure that the 4 boroughs and their residents are not financially or otherwise disadvantaged by the decision to implement in these 4 boroughs several months earlier than the rest of England, Scotland & Wales
- Developing clear process and operating models across services to implement the changes and support those affected through the change and beyond, including single points of contact and co-location of officers.
- Data cleansing to identify those affected and also to ensure accurate and timely assessment once the system goes live.
- Developing a model to monitor impacts and enable lessons to be learnt from the pathfinder period

#### 2.9 Preparing households and mitigating risks:

- 2.9.1 A welfare reform task group has been set up across the local authority, DWP and JCP. The task group have developed a clear profile matrix of those affected by the changes to enable them to target and prioritise those cases most affected and those quickest to help.
- 2.9.2 A comprehensive programme is in place to contact and visit those affected by the benefit cap to make sure that they understand the changes, how they will be affected and the options they have to mitigate the impact of the changes, including:
  - In the case of smaller reductions, making up the shortfall from their personal allowance element of their benefit;
  - Negotiating with landlords to reduce rental obligations;
  - Money management and debt advice;
  - Training and advice to gain employment;
  - Moving to less costly accommodation;

- 2.10 A similar model is in placed for those affected by the social size criteria. In these cases the lead for the options advice is provided by the housing association landlord.
- 2.11 A wider awareness raising campaign is also in place including;
  - Leaflets and website dissemination about the changes and who to contact for advice and support
  - Focus groups, drop-in sessions and presentations to a range of agencies and forums including landlords, claimants and partnership groups.
  - Training and briefing sessions

## **Discretionary Housing Payments (DHP)**

- 2.12 DHP has been in existence since before welfare reform was implemented and typically can be used to make up a shortfall in rent or payments to assist in starting a new tenancy. The amount of DHP has been increased to reflect welfare reform from £226,883 for 2012/13 to £700,174 for 2013/13.
- 2.13 The use of DHP is being reviewed in light of welfare reform to ensure that it is fully aligned to homeless prevention, prioritises those households most affected and at risk by the changes and reduces the potential call on other Council budgets such as social care.
- 2.14 Within this a number of priority groups have been identified including foster carers, tenants in adapted properties and households in temporary accommodation.
- 2.15 Systems are in place to ensure effective processing of these DHP claims at an early stage.
- 2.16 In addition the distribution will also consider conditionality, such as timelimited payments pending a move to smaller accommodation or accessing employment.

#### The longer term

- 2.17 It is critical that monitoring takes place during the pathfinder phase not only to test the new systems to ensure their effective implementation, but also to develop robust processes and good practice in order to lessen potential impacts and to then enable assessment of any actual increased pressures and costs that cannot be mitigated.
- 2.18 This model will not only be used in relation to the benefit cap and social size criteria but also to consider full range of welfare reform measures both individually and cumulatively, including Local housing allowance levels, universal credit, council tax support and so on.